

Emerson's Knoxville Certified Product Service Center: Calibration and Repair of CSI 2130, CSI 2140, CSI 6500, CSI 5200, and CSI 52DV Products

Emerson proudly announces the addition of new Certified Product Service Centers around the globe to offer better localized support for customers. These worldwide centers perform calibrations, updates and repairs on CSI products to dramatically increase service levels for Emerson customers. A Certified Product Service Center location is open in your area.

Emerson Process Management Product Service Center

Emerson Process Management
835 Innovation Drive
Knoxville, TN 37932

For Repair Needs and RMA Registration:

WWCS.CustServ@AP.EmersonProcess.com

For further questions, contact your local Emerson office:

MHM.KnoxvillePSC@Emerson.com
1-888-367-3774

Our Certified Product Service Centers have the specific expertise, tools, original equipment manufacturer parts and quality assurance processes in place to ensure the service work meets Emerson's highest level of quality and customer satisfaction, with the added benefits of reduced shipping costs and quick turn-around time.

- All centers undergo extensive training and are constantly kept aware of any hardware, firmware and software updates or issues. Centers adhere to Emerson's standard Machinery Health Management pricing and consistent service levels.



- Emerson certified technicians and trained professionals check for and repair all problematic issues.
- Calibrations require certified firmware tool unique for every specific CSI firmware version — only the Emerson Certified Product Service Centers have this exclusive calibration firmware capability.

Contact the Knoxville Certified Product Service Center for all your calibration and repair needs.

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