



# From Data to Decisions: With Guardian, Streamline Access to Actionable Insights

*“Increasing system complexity, a constant stream of updates, growing compliance requirements, and others are forcing change in the way process and other industries are keeping their information and control systems up-to-date.”*

ARC Whitepaper on Collaborative Service Management

In an increasingly fast-paced environment of advancing technology, automation systems managers are constantly feeling the pressures of managing security updates, software releases and evolving standards and best practices. This evolving environment challenges managers’ ability to keep systems running at peak performance while cost-effectively managing automation investments over each asset’s lifecycle.

Guardian is Emerson’s digital platform for addressing the end-to-end lifecycle needs of automation & control software and asset performance management solutions. The Guardian digital experience enables users to quickly connect to product support; securely manage subscriptions; get intuitive views into system health; and interact with additional software and services that propel performance.



## With Guardian, Tap into Operational Insights in One Location:

| Easily Access Product Support                              | Minimize Downtime  | Simplify Subscription Management                                   | Expand Operational Capabilities  |
|--|--|--|--|
| Improve decision making with direct access to our experts. | Quickly understand the health of your system, be alerted to potential issues and securely obtain the latest updates, patches and hotfixes for your system. | Proactively manage your subscriptions and licenses from one place. | Propel operational performance to new levels by strategically selecting and deploying a range of services and solutions. |

\*\* Be on the lookout as we continue to make updates to improve your Guardian experience. \*\*

## Getting Started

Leveraging Guardian is easy. Start by creating a Guardian account at <https://guardian.emerson.com>. For questions related to setting up your account, please email: [Guardian.info@emerson.com](mailto:Guardian.info@emerson.com).

**What if ...**

- You could have a single source for all the relevant and critical information related only to your system?
- You could get automatic alerts on system issues requiring your attention or immediate action?
- You had full-time access to experts to address system issues?
- You could get lifecycle status information specific to your system?
- You could access and manage all of your product and service subscriptions from one place

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