

Subject: Release of v1.50 Software for the Model 5700 with Ethernet

Overview

This bulletin documents the release of new software for the Model 5700 transmitter with Ethernet. The version of this software is 1.50.

Products Affected

Model 5700 with Ethernet.

NAMUR NE 53 Rating

This release is rated at NAMUR NE 53 Level 3 with a NAMUR NE 53 version is 01.02.02.

Symptom

The following symptom may appear with the Model 5700 transmitter with Ethernet:

- When using the Model 5700 transmitter with Ethernet in PROFINET mode, the transmitter may experience a communications timeout (indicated by a blinking red light on the NET STATUS LED) that requires a power cycle to re-establish communications. The issue is seen on average about once per month but can happen more than once per day.

Resolution

- The above issue has been corrected with the release of v1.5.
- No known safety issues remain open.
- For firmware updates to a unit in the field that is experiencing any of these issues, please contact Micro Motion service in your area.

Host Compatibility

- No changes to ProLink, the web pages, or EtherNet/IP DTM.
- No changes to the EtherNet/IP EDS file or PROFINET GSDXML file.

Contact Information

Product information is available on the internet at: www.emerson.com.

Customer Service Phone Numbers:

Micro Motion USA	1-800-522-6277
Micro Motion Europe	31 (0) 318 495 555
Micro Motion Asia	65 6777-8211
Micro Motion UK	44 0870 240 1978
Micro Motion Japan	81 3 5769-6803

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Thank you for your continued support.

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