

# Educational Services

Maximize Your Investment with Well-Trained Personnel



## Educational Services

In today's economy it is a significant investment for companies to provide training to their employees. More than simply the cost of the class and travel, there is the time spent away from the plant and the work that doesn't get done during that time. Training approaches that maximize the time and cost invested while delivering hands-on, certified instruction are the ideal means for bringing staff up-to-speed with the latest technologies.

### AMS Machinery Manager Software in the Virtual Classroom

Emerson's Virtual Classroom approach delivers traditional coursework from certified instructors while also providing access to fully functional AMS Machinery Manager software via the internet. The benefits of Emerson training are delivered directly to the office or home!

Emerson uses Adobe and Skytap technologies to provide a robust, yet easy-to-use, training environment. Certified instructors deliver the curriculum using Adobe Connect Meeting Room with full audio and video support. Students can pose questions directly to the instructor or share them with the classroom. The hands-on learning experience is re-created using Skytap to connect students directly to a system located in the factory classroom.

### Benefits of the Virtual Classroom

**Convenience** – Students can accomplish their training from work, home, or anywhere in the world - as long as they have an internet connection. The hassle of travel and time lost to travel is eliminated. And access to the system is available 24 hours a day during course days – students can get extra hands-on experience at their convenience.

**Savings** – Emerson's Virtual Classroom offers the same quality instructors and course materials without the travel expense.

**Quality Instruction** – Virtual Classroom courses are taught by the same factory-certified instructors that teach in-classroom courses and using the same learn-by-doing methodologies. Studies show that when a student learns in the same environment in which they work, knowledge retention increases. The Virtual Classroom offers that learn-where-you work opportunity for the highest quality results.

**Content Flexibility** – Like the in-classroom courses, courses taught in the Virtual Classroom can be customized to suit training needs. Companies can define these needs across multiple sites and bring the instructor "virtually" to each location at the same time.



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## How the Virtual Classroom Work

Emerson's Virtual Classroom utilizes web conferencing software to deliver content to your location. Students use direct chat functionality to communicate one-on-one with the instructor or with the entire classroom. Skytap technology connects the student's PC directly to the Emerson lab server where the application is located.



Students can see both the instructor and demonstrations simultaneously.

## Requirements to Connect to the Virtual Classroom

Requirements Include:

- An audio-enabled computer
- Minimum screen resolution of 1024x768
- Intel Pentium 4 processor with 2.5 GHz or faster
- 2 Gb of RAM
- Internet Explorer 7 or higher
- Support for Java or ActiveX within web-browser, and latest version of Java installed
- Reliable high-speed (DSL or better) internet connectivity (wired connectivity preferred)
- Ability to launch an Adobe Connect Meeting Room
  - Adobe connection requirements:  
[http://emersonprocess.acrobat.com/common/help/en/support/meeting\\_test.htm](http://emersonprocess.acrobat.com/common/help/en/support/meeting_test.htm)
  - Video on participating in an Adobe Meeting:  
[http://www.adobe.com/go/lrvid\\_cnn\\_803\\_en](http://www.adobe.com/go/lrvid_cnn_803_en)
  - Adobe Quick start document (PDF):  
<http://www.adobe.com/content/dam/acom/en/products/adobeconnect/pdfs/VQSG-Participants.pdf>
- Access to Skytap.com
  - Skytap Connectivity Checker:  
<https://cloud.skytap.com/tools/connectivity>

## Courses available for AMS Machinery Manager

- Course 2068V – Introduction to AMS Machinery Manager, 4 days
- Course 2074V – Intermediate AMS Machinery Manager, 4 days
- Course 2003V – AMS Machinery Manager Database Optimization Workshop, 4 days

## Ordering Information

To register, **click here** to access MyConnect, or contact Educational Services at 1-800-338-8158 or email **Education@Emerson.com**. For more information about the Emerson Virtual Classroom, **click here** to visit our website.

**Cancellations:** If your plans or budgets change, you may cancel your reservations up to 14 calendar days prior to the start of the course without incurring a cancellation charge. Limited enrollment makes it necessary to charge 50% of the full tuition for cancellations received during the 14 days prior to the start of the course, and full tuition or failure to attend without canceling. Substitutions are accepted until the first day of class.



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